# How to use your ParkPass App

## Barrier car parks



- Don't take a ticket when you enter the car park
- Scan your ParkPass App QR code at the entry and exit barriers



- Don't pay or use any payment machines before you leave the car park
- The app will select the best price possible based on any applicable SaverID's on your account
- Check your payment history in your app account

# Pay and Display car parks



- Search and select your car park using the map (recommended and needs GPS enabled) or find a car park by name, location code or address using the search bar
- The app will show you the price bands with the best price possible based on any applicable SaverID's on your account.
- Select and confirm the duration for your parking session
- Swipe to pay using the app

\* The ParkPass App is designed to offer you the best price available and will take into account any valid SaverID applicable. Your account will be debited automatically with the cost of your parking session

For full Terms and Conditions please visit www.ncp.co.uk

### Remember

- Set up payment details on your account to pay for your parking session
- Pay using ParkPass to enjoy your Saver Deal
- Sign up for deals and promotions at registration to hear first of tailored parking offers



## Saver ID - TEN3EDH01



# The easy way to park and pay

With our ParkPass App

- Access your special parking deal using your new SaverID
- Quick cashless payments
- ➤ 10% introductory discount on your first month's parking at over 250 additional car parks nationwide





Your handy

reference

guide

Download for free, and register in minutes





# Your ParkPass App account offers you:



#### Discounted parking

Your special Saver Deal at your designated car park(s) when you activate your new SaverID

Introductory discount for your first month's parking at over 250 barrier and pay and display car parks nationwide. See your registration confirmation email for details of the discount



#### In-app account management

View all your payments and receipts

Use your in-app QR code to pay for parking at 130+ barrier car parks

> See parking history and store favourites



#### Cashless payments

No need to carry cash or go to the pay machines

Make sure you have a valid credit/debit card registered to your account with enough funds to pay for your parking



#### Use nationwide

Use your app account to pay at over 250 NCP locations across the UK (regular tariff applies)

## Who is the ParkPass App for?

Anyone wanting an easy way to pay for parking, and enjoy tailored parking offers

## Enjoy these benefits using the app:

- Quick, easy and hassle-free payments, with no fees or convenience charges
- Ticketless parking no need to visit a pay machine or display a ticket
- Parking session expiry notifications
- Extend parking sessions remotely
- Account holders scan in-app QR code at entry and exit to pay at barrier car parks
- Enjoy exclusive discounted parking rates on our standard tariff board at selected car parks



# How to register (it's really easy)

First, download the ParkPass App from Apple or Google Play store



Add your name, mobile number and VRN

Set up your secure PIN

to complete registration



Add your SaverID and activation code if you have one



Remember to sign up for exclusive deals and promotions



ready to park

Opt in to receive exclusive offers to your inbox

# SaverIDs explained

A SaverID is a unique code we've provided to validate and activate your company's discounted parking arrangement. Your company's ParkPass administrator will be able to provide more information including the SaverID itself.

To enjoy your company's Saver Deal it's essential that the SaverID you've been given is added to your ParkPass account before entering one of our barrier car parks and before you pay for parking at a pay and display car park.

## How to add and manage your SaverID

- Add your SaverID easily during registration or add at a later time
- Add, change or remove a SaverID to an existing account via the app
- Go to the menu and select Account, followed by Payment details and select SaverID
- You can also add a SaverID online if you prefer, visit parkpass.ncp.co.uk and select SaverID



#### Please note

A limit of two SaverID's can be held in your app account at any one time.

For the first month after registration, your introductory discount will take one of these two SaverID spaces.

Your introductory offer and other tailored discounts and offers are applicable at participating NCP car parks but exclude any car parks where you have a Saver Deal in place, where the Saver Deal rate will prevail.