

TEN
HILL
PLACE
HOTEL



Accessibility REPORT

2022

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This access statement does not contain personal opinions regarding suitability for those with access needs but aims to accurately describe the facilities and services we offer to all our guests and visitors.

Introduction

The hotel is located in the centre of Edinburgh and has a bus stop within 100m of its front door.

The hotel has 7 fully accessible bedrooms on the 1st, 2nd and 3rd floors all of which are fully wheelchair accessible. Accessible rooms are fitted with wet shower rooms complete with handrails, alarm pull cords and automatic window covering controls. The rooms are all accessed via lifts from street level.


Hotel access is via 2 sets of automatic doors with no steps into the hotel foyer. Access to the main hotel reception, the lounge, bar and restaurant is via the lift on the ground floor.

The hotel has 6 car parking spaces for both electrical and fossil fuel powered vehicles. The hotel car parking is fully wheelchair accessible. There is a dropped kerb leading onto Hill Place towards the hotel from the east of the main hotel entrance.

Please advise the hotel in advance of arrival if you have a disability where access may still be an issue. In these circumstances we will provide further advice to ensure the hotel can accommodate you and if required will offer assistance on your arrival and throughout your stay.



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Pre-Arrival



Travelling by air: Edinburgh International Airport is one of Scotland's busiest airports serving over 120 destinations worldwide. The airport is 8km from the city centre with frequent Airlink buses, trams or taxis to bring you into the city. A taxi journey from the airport to Ten Hill Place Hotel takes less than 30 minutes



Our city centre location means there are frequent buses right on our doorstep to take you to visitor attractions and around Edinburgh. Bus services which stop at our venue include numbers: 3, 5, 7, 8, 14, 30, 31 and 33



The Edinburgh tram route covers 14km from Edinburgh Airport to York Place in the city centre. Stops at Haymarket, Edinburgh Park stations and Ingliston Park & Ride connect trams with rail and bus services along the way. Every tram stop has ticket vending machines where you can buy single tickets and day tickets. Return tickets are also available for journeys to or from Edinburgh Airport only. The ticket vending machines accept most debit and credit cards (£3 minimum spend) as well as 5p, 10p, 20p, 50p, £1 and £2 coins. No change is given.

Contact: 0131 555 6563 for bus and train times and further information



By rail: Waverley train station is in the heart of the city centre with trains arriving and departing to all major cities in the UK. The station is approximately a ten-minute walk from our venue. Take a right and then 1st left onto Cockburn Street and continue to the top of the hill/road. Take a left at the top of Cockburn Street onto The Royal Mile. At the 1st set of lights take a right onto South Bridge and continue along this route until the Royal College of Surgeons of Edinburgh (located on Nicolson Street) is on your left opposite the Festival Theatre. Take the next left into Hill Place and the hotel is on your right-hand side.

A taxi to Ten Hill Place Hotel from Waverly train station costs approximately £5.00.

Train times can be checked using the contact details below.

National Rail Enquiries: 08457 48 49 50

www.nationalrail.co.uk

www.thetrainline.com



There are seven park and rides operating in and around Edinburgh:

Ingliston, Hermiston, Straiton, Sheriffhall, Newcraighall, Wallyford and Ferrytoll

<http://lothianbuses.com/getting-around/park-and-ride>



Main Entrance /Reception/ Welcome Area



Reception is on the upper ground floor accessed via 2 lifts - A & B - on the lower ground floor. Alternatively, there are 3 steps leading up to reception followed by access across a tiled and carpeted floor.



The lounge and bar offer dining tables as well as low and high stool height seating areas. The restaurant which serves breakfast, lunch and dinner has low seating and dining tables.



For guests using the lifts, exit the lift and turn right for reception, the lounge, bar and restaurant. Flooring is either tiled, wooden or carpeted.



Reception is well lit at all times.

Bedrooms

We have 6 room types, but none of our 129 bedrooms are quite the same. All bedrooms in Ten Hill Place Hotel are provided with the following:

- A choice of soft or firm mattress
- Hypo-allergenic duvets and pillows
- Hair dryer
- Flat screen TV with Freeview & Satview international channels
- Complimentary WiFi
- Safe
- Iron and ironing board
- Desk
- USB charging points
- Brodies of Edinburgh hospitality tray
- A complimentary packet of Scottish wildflower seeds to take away

Algothorm toiletries are available at reception - please request what you need upon check-in



Classic Room



The Loft Room



Deluxe Room



Superior Room



Accessible Room



Junior Suite



Public Areas

- The lounge is situated between the bar and reception on the ground floor and has several seating areas with carpeted flooring.
- The public toilets are located on both the lower ground floor and the upper ground floor. There is a fully accessible ladies and gents toilet on both floors as well as baby changing facilities on the upper ground floor.
- The lounge seating is made up of armchairs and sofas, with dining height and low-level tables and good lighting throughout.
- Televisions are situated within the bar area showing all major terrestrial sporting events. Bar and food service is available from 12 noon until 21:30 hours.
- The hotel has 2 events spaces comprising the Big Snug with seating for 48 at dining height only, and the Wee Snug with seating for 16 also dining height tables only. Both are fully wheelchair accessible. The Big Snug is on the Ground floor the Wee Snug is situated on the upper ground floor.
- The Gym is situated on floor -1. The gym is for guest use only and it is fully accessible via lifts C & D.
- The hotel has 4 lifts and can take a maximum of 8 people.



Drinks & Dining Restaurant/ Bar area



The restaurant is located on the ground floor and has several seating areas with carpeted and wooden flooring. The restaurant is open Monday to Sunday for breakfast, lunch and dinner.



Breakfast is served buffet style for both Scottish and Continental with the option of à la carte items as well as full table service on request.



Lunch and dinner is à la carte with dining height only tables in the restaurant.



The bar counter is not suitable for wheelchair users due to the height of the bar however, there is an access space for wheelchair service.

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Contact information



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www.tenhillplace.com

