

Ten Hill Place Hotel's recent achievements

Eco Hotel of the Year Award

Ten Hill Place Hotel were delighted to receive the Eco Hotel of the Year Award (Medium Category) at the recent 2010 Scottish Hotel Awards.

This was as a result of their Sleep Eco Project and the green procedures followed in the Hotel by staff and guests.

This reiterates the Gold Green Business Tourism grading Ten Hill Place Hotel received last year,

"We are constantly striving to improve our eco awareness and educate all around us."

Volcanic Ash Crisis support

As a gesture of good-will, during the chaotic weeks of air travel for passengers, Ten Hill Place Hotel offered 100 free room nights to stranded passengers in Edinburgh. This was sent out as a press release and two members of staff went to Edinburgh Airport to inform all airline desks and Information Desks that they would be happy to take any stranded passengers back to the Hotel and provide them with a comfortable night's sleep.

In addition City Cabs kindly offered complimentary cabs to transport the passengers to the Hotel. In total, 32 rooms were taken up and below is a message received from one of the grateful travellers:

"Can I take this opportunity to give you a huge Thank You. After being stranded in Spain for 5 days with our elderly parents, with no interest from the airline, we were told to make our own way back to Belfast as they could not get us a flight until 29th April at the earliest but could take till 12th May.

Anyhow we made a decision to get as close to Belfast as we could and chose to fly to Edinburgh at a cost of £1350, arriving in Edinburgh shattered. We found a flight to Belfast next morning and needed a hotel which is where we came to you. The girl on the Easyjet desk told us you were offering free rooms (we thought too good to be true). Wow! When we got there the rooms were out of this world, just what we needed, we even got a free meal of lasagne which was delicious. We had a great night's sleep and continued our flight to Belfast next day. This was a god send. Once again thank you very much we would recommend your hotel to any of our friends travelling from Belfast, and would stay again ourselves. Thank you very very much from four weary travellers."

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